

Here for Good EUSS Project – Joining and referral process

Joining our network

- The Here for Good volunteer network is coordinated by Unkha Banda and Elisabeth Attwood (Bindmans LLP). Your first point of contact will be Elisabeth (e.attwood@bindmans.com).
- When you register your interest, we will send you our Volunteer Terms and Conditions. These set out the parameters within which we will work together.
- Please sign and return these Volunteer Terms and Conditions to Elisabeth via email. We will then add you to our volunteer mailing list. If you wish us to do so, we will add your profile (professional bio and photograph) to our website.

The Referral Process

- Referring charities and support organisations contact Here for Good with a referral form and a means testing form. These summarise the client's case and their financial means.
- Here for Good assess the referrals to check that they are within the scope of our work and, if so, contact the referring charity/support organisation to let them know the case will be allocated to a pro-bono lawyer (subject to capacity).
- Here for Good summarise the referrals and send details by email to the network of volunteers. The volunteers confirm whether or not they have capacity to act.
- Here for Good sends an email of introduction to the referring charity/support organisation and the volunteer lawyer to whom the case is allocated.
- The volunteer lawyer liaises directly with the client and referring charity /support organisation from that point onwards. Here for Good arranges interpreters and provides support as necessary.
- When an application is submitted, the volunteer lawyer lets Here for Good know the date and nature of the application. When a decision is received, the volunteer lawyer lets Here for Good know the outcome.
- When a case is closed, the volunteer lawyer lets Here for Good know. Here for Good will then send the volunteer lawyer two feedback forms – one which the volunteer lawyer will send to the client for feedback on the service they have provided, and one which will invite the volunteer lawyer to comment on the support provided by the Here for Good Team.